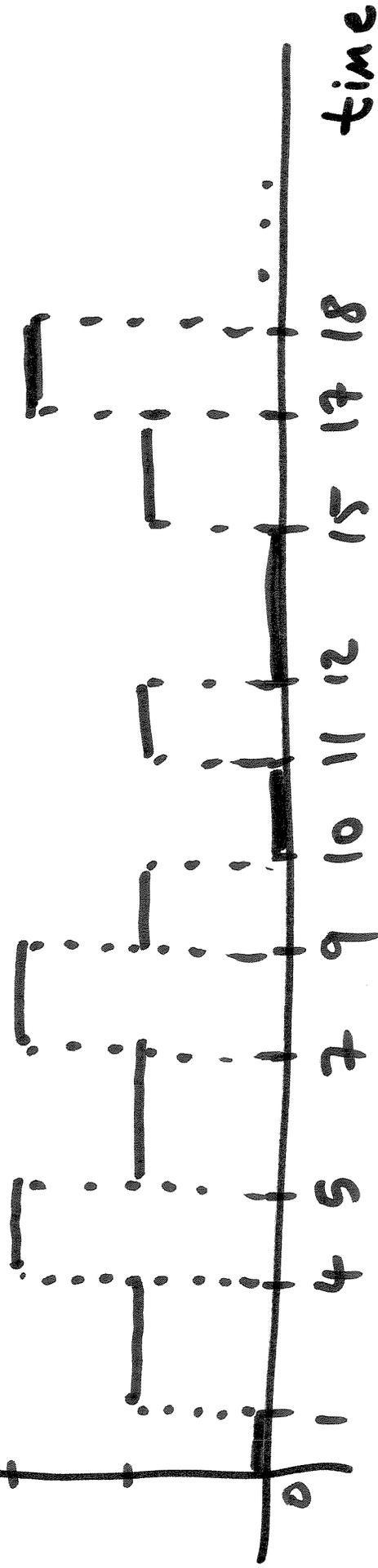


Avg. # of people in system

$$\frac{29}{25}$$



Avg. amount of time spent by everyone during first 25 min

$$\frac{\sum \text{amount of time spent by everyone during first 25 min}}{\sum \# \text{ of customers entered during first 25 min}}$$
 (29)